

## **The Yale Career Network Frequently Asked Questions for Yale Alumni**

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### **Questions & Answers**

#### **Why is there a new link and home page for the Yale Career Network?**

The [Association of Yale Alumni \(AYA\)](#) and [Yale's Office of Career Strategy \(OCS\)](#) is excited to announce that the Yale Career Network has been moved to a new platform. The login page is located at <https://yalecareer-csm.symplicity.com/students/>. The system has maintained all its existing functionality and offers several new improvements. The Office of Career Strategy will be reaching out to alumni to update their profiles in order to ensure that both alumni and students have the most up to date information possible. In partnership with AYA, OCS will be conducting outreach to additional alumni for this new platform in order to expand everyone's network. Another added benefit is that the Yale Career Network will now include the ability for alumni to include their LinkedIn profile. When alumni update their LinkedIn profile, it will also be updated on their Yale Career Network profile.

### **Will my old username and login still work? If not, how do I get new login information?**

No, your old username and login will not work to access the new Yale Career Network. If you had an account in the previous Yale Career Network, you should have received an email from [career.network@yale.edu](mailto:career.network@yale.edu) with the subject line “Welcome to the new Yale Career Network” containing your username and password. In order to retrieve your password, you can go to Symplicity [Yale Career Network link](#) and see instructions under “Forgot Password.” If you have any questions or need assistance, please contact us at [career.network@yale.edu](mailto:career.network@yale.edu) or 203-432-0805.

### **If I did not have a profile in the old system, how do I set one up and receive access now?**

You can set up a new Yale Career Network account by going to the following [Registration Page](#). This will allow you to enter all of your information. You will then receive a welcome email once you have been approved. If you have any questions on the Registration Page, please email [career.network@yale.edu](mailto:career.network@yale.edu) or call 203-432-0805 where you will be connected to Stephanie Glover from Yale’s Office of Career Strategy.

### **I received a new login information but I can’t get into the system, why?**

Please email [career.network@yale.edu](mailto:career.network@yale.edu) or call 203-432-0805 where you will be connected to Stephanie Glover from Yale’s Office of Career Strategy who can help.

### **What if I do not want to continue having my profile listed in the Yale Career Network?**

If you no longer want to be listed in the Yale Career Network, send an email to [career.network@yale.edu](mailto:career.network@yale.edu) or call 203-432-0805 and let the Office of Career Strategy know that you would like your profile deactivated.

**Is all of the information I entered in the old Yale Career Network going to be on the new site?**

No, not all of the information from the previous system was brought over. For example, the system only allowed us to import the most recent employment experience so we ask all participants to add their previous work experience to the system. Also, a few of the questions now have additional options. We ask that you please read through each question carefully to see if you would like to update your responses.

**Will students be able to see my email address in the new system?**

No, similar to the old system, students will be able to send you a note through the system and your email will not be visible. When you respond to their inquiry that will come from your email account and at that point they will see your email address.

**Will I be able to view other alumni profiles?**

Yes, similar to the old system, you will be able to search for other alumni and view their profiles. The Yale Career Network is a networking tool for both students and alumni.

**Is the alumni directory also going to be on this new system?**

No, the online alumni directory is not migrating at this time. You can continue to access both the directory and the Virtual Yale Station email forwarding service via the existing portal. See [www.aya.yale.edu/content/online-services](http://www.aya.yale.edu/content/online-services) for the relevant links to all online services for Yale alumni.

**Do I need a NetId to log in?**

No, you do not need a NetID to log into the system. In order to retrieve your username and password, please go to <https://yalecareer-csm.symplicity.com/students/> and see instructions under “Forgot Password.”

**Will alumni and students from all schools at the University have access to the new system?**

Yes, the new Yale Career Network is open to all registered students and any alumni of Yale University, which includes all of the graduate and professional schools as well as Yale College.

**Will students have any type of preparation work before they are able to access alumni profiles?**

All students will be referred to the numerous networking tools on the Office of Career Strategy website which includes everything from guidelines on etiquette, videos on how to network, and sample questions for informational interviews. We recommend that students refer to these tools before speaking with an alum through the Yale Career Network.

**I already have the old Yale Career Network bookmarked. Do I need to change this?**

You should not have to change your bookmark since there is a redirect to the new site. If your bookmark is not working, please replace it with <https://yalecareer-csm.symplicity.com/students/>.